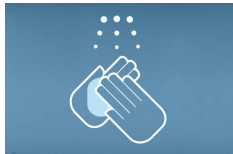


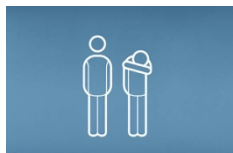


CORONAVIRUS BEST PRACTICES FOR GHSPS

The following action items are recommended for GHSPs in response to the coronavirus outbreak:



- Global communication issued to all stations outlining the facts about the outbreak and reminding colleagues of hygiene best practices as described by the World Health Organisation
- Following up with shift briefings on communication content over recent days

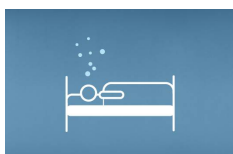


- Preparing additional Q&A materials for all colleagues
- Working closely with host state health agencies, airports and customer airlines on any additional local measures required based on risk



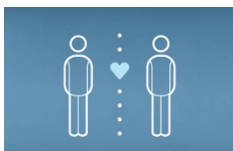
- Reviewing business continuity plans
- Ensuring adequate stocks of PPE
- Hygiene practices are monitored including break rooms

GHSPs can also refer to the following guidelines for staying healthy:



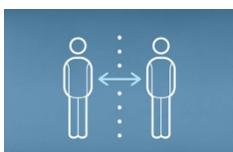
1. Wash your hands and keep them off your face

2. Cough “hygienically”



3. Realize when you are sick

4. Recovery



5. Protect your family

6. Keep your distance and avoid gatherings